

# Romania Jobs Expertini®

## Software Engineer

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Company: IL Romania

Location: Romania

Category: computer-and-mathematical

Job description Today, the corporate landscape is dynamic, and the world ahead is full of possibilities! None of the amazing things we do at Infosys would be possible without an equally amazing culture, the environment where ideas can flourish and where you are empowered to move forward as far as your ideas will take you. At Infosys, we assure that your career will never stand still, we will inspire you to build what's next and we will navigate further together. Our journey of learnability, values and trusted relationships with our clients continue to be the cornerstones of our organization and these values are upheld only because of our people.

**Roles and Responsibilities:** Participate in analysis of incidents assigned, gets assistance/help from TL/TA to progress with analysis and bring the incidents to closure within SLA timelines. Participate in KT sessions and get overall understanding of project processes, application and information about all stake holders in the project. Participate in building high quality code fixes under supervision or guidance of TA/TL. Participate in regular health check monitoring of the application and logs. Prepare health check reports to client on regular basis. Participate in configuration of eCom store setups and running scripts regularly for eCom promotion setups. Participate in onboarding process and access requests of all systems for new members joining the team. Continually develop skills and knowledge in application support and related technologies.

**Skills /Competencies:** 2nd line IT support and troubleshooting experience Experience with ITSM tools Knowledge about system architecture and modern integration solutions to be able to understand the complex IT landscape. Interested in learning new things and has strong analytical and logical thinking Java / Springboot / Microservices / Kibana/Grafana/Newrelic

**Why Infosys** Infosys is a global leader in next-

generation digital services and consulting. We enable clients in more than 50 countries to navigate their digital transformation. With nearly four decades of experience in managing the systems and workings of global enterprises, we expertly steer our clients through their digital journey. We do it by enabling the enterprise with an AI-powered core that helps prioritize the execution of change. We also empower the business with agile digital at scale to deliver unprecedented levels of performance and customer delight. Our always-on learning agenda drives their continuous improvement through building and transferring digital skills, expertise, and ideas from our innovation ecosystem.

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